

Return Policy

Thank you for shopping at The Coin Shop! We strive to provide you with the best quality coins and excellent service. If for any reason you are not completely satisfied with your purchase, we offer a hassle-free 30-day return policy.

Return Guidelines:

1. Items must be returned within 30 days of the purchase date.
2. All returned items must be in their original condition, unworn, and with original packaging intact.
3. Proof of purchase is required for all returns. Please present your receipt or order confirmation email.
4. Returns are accepted in-store or by mail. If returning by mail, please contact us for instructions on how to proceed.
5. Shipping and handling charges are non-refundable.
6. Refunds will be issued to the original method of payment within 7-10 business days after the returned item is received and inspected.

Exclusions:

1. Bullion coins and special-order items are non-returnable.
2. Items that have been tampered with, damaged, or altered in any way may not be eligible for return.

How to Initiate a Return:

1. In-store: Simply bring your item along with your proof of purchase to our store location during regular business hours.
2. By mail: Contact our customer service team at (929)-284-7139 to request a return authorization and instructions on how to proceed.

Contact Information: The Coin Shop, NYC 1044 Franklin Ave. Suite 213. Garden City, NY 11530 Phone: (929)-284-7139 Email: returns@thecoinshopnyc.com

We value your business and want to ensure your satisfaction with every purchase. If you have any questions or concerns regarding our return policy, please don't hesitate to contact us. Thank you for choosing The Coin Shop, NYC!

Sincerely,

Robert Murray

Owner, The Coin Shop, NYC

